

Welcome to the team as

Junior Application Supporter – HPSM/HPQC

Projects: Core

Lodz, Poland



Tasks

- Assurance of the operation of applications while maintaining SLAs including incident, problem and request management in regard to internal and external regulatory requirement
- Problem management (performance analysis, optimization measurements, monitoring, scripting and reporting)
- Change management (analysis and release of changes, change technical and internal configuration and control parameters)
- User support for functional and technical questions and cooperation in user acceptance tests
- On-call duty in case of necessity according to company agreements

Main skills

- Non or first working experience in application support
- Basic knowledge of relational database (Oracle and/or SQL)
- Basic knowledge of IBM WebSphere Application Server 8.0 and/or IBM Business Process Server 8.5 or higher
- Basic knowledge of Unix (Red Hat Linux 6.5 or higher)

Additional Skills

- Readiness to learn HP Service Manager, Tivoli and Dynatrace
- Basic knowledge of scripting, UC4/Cron (Jobscheduler)
- Basic knowledge of software implementation and Logfile analysis

Foreign Language Skills

- B1 level English spoken and written (mandatory)

Soft skills/Attitude

- Open to business travel to Germany for trainings
- Self-driven quick learner
- Good problem solving ability and target orientation
- Customer orientation and team working attitude
- Ready to work in an open space office environment

Company

Commerz Systems (CS) is an independent IT company that plays a key role in the success of the Commerzbank Group as the central service provider for application development and operation.

Together with the more than 740 employees at the Eschborn, Bremen, Prague and Lodz locations, Commerz Systems offers a broad range of services in the fields of software development, maintenance, and IT operations. Technologically, the entire spectrum of current software architecture – from the established mainframe to highly specialized web applications and apps – is covered. Commerz Systems supports the private, entrepreneurial, and corporate customer business as well as all central functions of Commerzbank.

Employee benefits

- English and German courses
- Technical trainings and workshops
- Medical care package
- Modern canteen and lunch at premises
- And others...

Contact

Please submit your application to Mrs. Emilia Banasiak at emilia.banasiak@commerzbank.com adding the following statement: "I hereby give consent for my personal data included in my application to be processed for the purposes of the recruitment process under the Personal Data Protection Act as of 29 August 1997, consolidated text: Journal of Laws 2002, item 1182 as amended."